

## **Stallings, Jennifer**

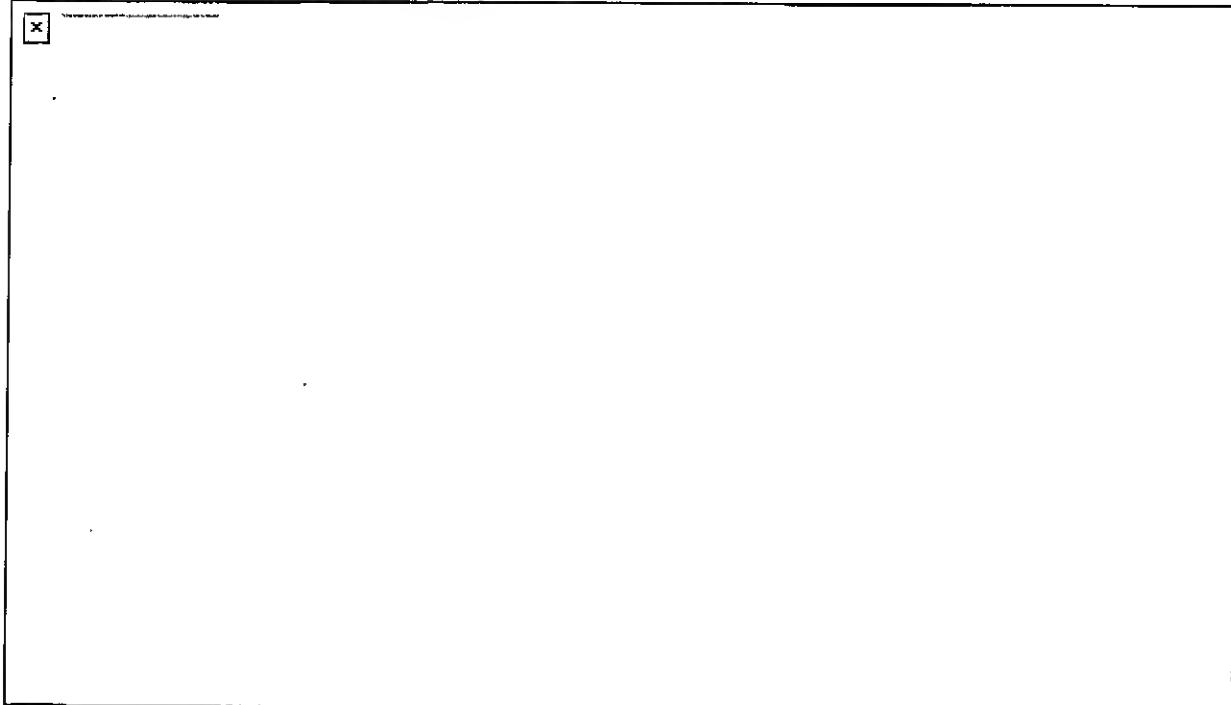
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**From:** Raymond Pollum <portalnews@ring.com>  
**Sent:** Friday, July 27, 2018 12:16 PM  
**To:** Voigt, Alexandra  
**Subject:** Ring's Partnership With Tampa Police Leads to Arrest

Hi Alex,

Thanks to information gathered from the Neighbors App by Ring and the Neighbors Portal, The Tampa Police Department has arrested a suspect involved in a local grand theft case. [Click here](#) to watch the full story on WTFS or scroll down for a quick recap.

[Tampa Police Credit App for Helping Catch Serial Porch Pirate](#)



After a package was stolen from his porch, Chris, a doctor from Tampa, shared a video of the incident on the Neighbors app by Ring. This helped police realize that the suspect was involved in multiple cases throughout the community.

"Many of them had the same exact story to tell," said Tampa Police spokesman Steve Hegarty. "We realized, you know what, that's the guy in those other videos."

According to the Tampa Police Department, the video helped identify the suspect as Santiago Rodriguez of Tampa, who was later arrested on charges of grand theft.

"This is a classic example of law enforcement working closely with the public to make the city safer," said Tampa Police Department Chief Brian Dugan. "The Neighbors App makes it easier for residents to look out for one another in their own communities and for law enforcement to quickly identify and apprehend criminals."

With the help of the Neighbors App and their community, Chris and police were able to make their neighborhood safer for everyone. Thanks to real-time crime alerts and diligent teamwork among the community and police, Chris's neighborhood has one less criminal on the street.

Share Your Neighborhood Story!

Want to show other agencies how the Neighbors App is making a difference in your community? Reply to this email to share your story with us!

If you would no longer like to receive portal news click [here](#) to unsubscribe.

Thanks and stay safe,  
Raymond Pollum

## **Stallings, Jennifer**

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**From:** Smith, Vincent  
**Sent:** Tuesday, August 21, 2018 10:37 AM  
**To:** Raymond Pollum; Ziman, Kristen  
**Cc:** Pegues, Michael; Nelson, Kenneth; Michael Doerzaph (doerzapm@apd.aurora.il.us)  
**Subject:** RE: Aurora Shape Files  
**Attachments:** CityLimits\_WGS84.cpg; CityLimits\_WGS84.dbf; CityLimits\_WGS84.prj; CityLimits\_WGS84.sbn; CityLimits\_WGS84.sbx; CityLimits\_WGS84.shp; CityLimits\_WGS84.shp.xml; CityLimits\_WGS84.shx

Mr. Pollum,

Here is the jurisdictional shapefile in the projection you require. Let me know if this is what you need. If you have any questions feel free to contact me.

Thank You,

**Vince Smith, GISP**  
GIS Manager  
Information Technology Division  
City of Aurora  
44 E. Downer Place  
Aurora, IL 60507  
Office: 630-256-3474  
Cell: 630-688-2021  
[vsmith@aurora-il.org](mailto:vsmith@aurora-il.org)  
[www.aurora-il.org](http://www.aurora-il.org)



**From:** Raymond Pollum [mailto:[raymond.pollum@ring.com](mailto:raymond.pollum@ring.com)]  
**Sent:** Tuesday, August 21, 2018 9:30 AM  
**To:** Ziman, Kristen  
**Cc:** Smith, Vincent ; Pegues, Michael  
**Subject:** Re: Aurora Shape Files

Thank you Chief Ziman.

Hi Vince, In preparing Portal for Aurora PD, we require a shape file to define your jurisdiction. You can include or exclude areas of the city served by other agencies (ie; Kane County Sheriff's Office). For excluded area's, you will still be able to see video posts, comments and be able to engage with Neighbors. Video requests however are limited to your jurisdiction as defined by the shape file.

We would like you to provide the shape file in one of three formats:

1. ESRI Shapefile in EPSG:4326 - WGS84 format
2. GEOJSON
3. KML file

I hope this makes sense. If not, feel free to call anytime at [REDACTED] and I will be happy to discuss.

Regards, Ray

On Tue, Aug 21, 2018 at 8:22 AM, Kristen Ziman <[zimank@apd.aurora.il.us](mailto:zimank@apd.aurora.il.us)> wrote:

Hi again,

I've copied our "shape file" guru on this correspondence so you can advise him what is needed to launch this project.

Vince, thanks for your assistance with this!

**Kristen Ziman**

*Chief of Police*

*Aurora Police Department*

*1200 E. Indian Trail Road*

*Aurora, IL 60505*

*Office: 630.256.5001*

*www.kristenziman.com*

*Twitter: [twitter.com/ChiefKZiman](https://twitter.com/ChiefKZiman)*

>>> Raymond Pollum <[raymond.pollum@ring.com](mailto:raymond.pollum@ring.com)> 8/20/2018 9:06 AM >>>

Chief Ziman, In advance of your onboarding next week, Ring will create your portal access using "shape files" provided by Aurora PD. If you would point me in the right direction on who I can get those from (usually someone in IT), I would be happy to reach them directly.

Looking forward to seeing you next week, onboarding APD and working together to keep Aurora neighborhoods safe.

Thanks and Best Regards,

Ray

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Raymond Pollum

Vice President of Neighborhood Sales

**ring**

1523 26th St

Santa Monica, CA 90404

ray@ring.com

[REDACTED] Mobile

As seen on:

Fortune Magazine- Meet Ring, the connected doorbell company that just scored Richard Branson as an investor  
Time Magazine's Top 10 Gadgets  
The Truth About Daytime Burglaries  
TechCrunch Product Review  
ABC's Shark Tank (password: doorbot)  
Ring Partners With LAPD To Reduce Crime In Wilshire Park

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Raymond Pollum  
Vice President of Neighborhood Sales



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The Truth About Daytime Burglaries  
TechCrunch Product Review  
ABC's Shark Tank (password: doorbot)  
Ring Partners With LAPD To Reduce Crime In Wilshire Park

**Stallings, Jennifer**

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**From:** Ring Team <no-reply@ring.com>  
**Sent:** Tuesday, September 11, 2018 8:00 AM  
**To:** Voigt, Alexandra  
**Subject:** Join Ring and Shaq for the Party of the Year!

# Eat, Drink Reduce Crime!

nd the Ring Team are throwing a  
vited! Come enjoy an open bar,  
Attendees will take home a gift  
orbells for their department and

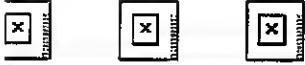
erve your spot.

**Reserve My Spot**

## Event Details

Sunday, October 7  
6:15pm - 7:15pm

Hyatt Regency  
Orlando Ballroom M-N  
1 International Drive  
Orlando, FL 32819



intended for avoigt@aurora-il.org

active member of law enforcement and a registered event attendee to  
contact information at the event, including an active government email  
verification and shipment. Cannot be exchanged for cash.

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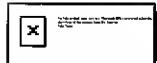
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**Stallings, Jennifer**

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**From:** Ring Team <help@shop.ring.com>  
**Sent:** Thursday, September 13, 2018 7:02 AM  
**To:** Eley, Michael  
**Subject:** [SPAM?] You Have Ring Credit!



Hi, Michael!

Thank you for being part of the Ring Neighborhood Watch. As a show of our appreciation, we've given you \$10 in Ring Credits that you can use towards Ring products. Login to your account on Ring.com when you're ready to use your credits.

Each time someone you invite joins the Neighborhood watch, you make your neighborhood safer, and we'll give you another \$10.

If you have any questions, reply to this email or contact us at [help@shop.ring.com](mailto:help@shop.ring.com)

**Stallings, Jennifer**

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**From:** Ring Team <no-reply@ring.com>  
**Sent:** Tuesday, September 18, 2018 7:30 PM  
**To:** Voigt, Alexandra  
**Subject:** Join Shaq and the Ring Team for an IACP After Party!

# Looking for an IACP Night Cap?

ing team are hosting an  
us for a fun night of  
ind a special viewing of our  
V.

## Event Details

nday, October 7  
0 pm - 11:00 pm

Iyatt Regency  
Rocks Bar  
International Drive  
lando, FL 32819

below to reserve your spot  
his special event!

RSVP Today

s back on Shark Tank! But  
ples have turned, and he'll  
businesses as a fellow



intended for avoigt@aurora-il.org

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**Stallings, Jennifer**

---

**From:** Ring Team <no-reply@ring.com>  
**Sent:** Wednesday, September 19, 2018 8:00 AM  
**To:** Voigt, Alexandra  
**Subject:** Don't Forget to RSVP for the Party of the Year!

# Eat, Drink Reduce Crime!

nd the Ring Team are throwing a  
vited! Come enjoy an open bar,  
). Attendees will take home a gift  
orbells for their department and

erve your spot.

**Reserve My Spot**

## Event Details

Sunday, October 7  
1:15pm - 7:15pm

Hyatt Regency  
Orlando Ballroom M-N  
1 International Drive  
Orlando, FL 32819



intended for avoigt@aurora-il.org

active member of law enforcement and a registered event attendee to  
contact information at the event, including an active government email  
verification and shipment. Cannot be exchanged for cash.

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## **Stallings, Jennifer**

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**From:** Ziman, Kristen  
**Sent:** Monday, October 22, 2018 12:28 PM  
**To:** Ferrelli, Dan; Wolcott, Andrew; Smith, Vincent; Jeremy Churak  
**Subject:** RE: [SPAM?] Districts maps for Alert Zones

Thanks for getting this done, Vince!

**Kristen Ziman**  
*Chief of Police*  
*Auroro Police Department*  
*1200 E. Indian Trail Road*  
*Auroro, IL 60505*  
*Office: 630.256.5001*  
[www.kristenzimon.com](http://www.kristenzimon.com)  
[Twitter: twitter.com/Chief\\_KZimon](http://Twitter.com/Chief_KZimon)

>>> "Smith, Vincent" 10/17/2018 2:07 PM >>>

Jeremy,

Here is the Police Districts map you requested. Let me know if you have any questions.

Thank You,



**Vince Smith, GISP**  
GIS Manager  
Information Technology  
Division  
City of Aurora  
44 E. Downer Place  
Aurora, IL 60507  
Office: 630-256-3474  
Cell: 630-688-2021  
[vsmith@aurora-il.org](mailto:vsmith@aurora-il.org)  
[www.aurora-il.org](http://www.aurora-il.org)

**From:** Jeremy Churak [mailto:[jeremy.churak@ring.com](mailto:jeremy.churak@ring.com)]

**Sent:** Wednesday, October 17, 2018 1:56 PM

**To:** Ziman, Kristen ; Wolcott, Andrew ; Ferrelli, Dan ; Smith, Vincent

**Subject:** [SPAM?] Districts maps for Alert Zones

Hi All,

I hope everything is going well. I wanted to reach back out to get the district and/or beat maps for the jurisdiction. I will use this to build out your alert zones, and I will go into further detail and instruction on how they work once built. Or if you can forward this email to the right person that would be great.

Thank you,  
Jeremy Churak  
Account Manager  
[Jeremy.Churak@Ring.com](mailto:Jeremy.Churak@Ring.com)

ring

1523 26th St.

Santa Monica, CA 90404

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

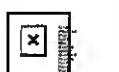
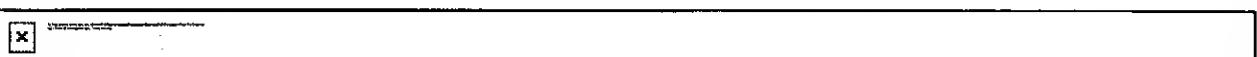
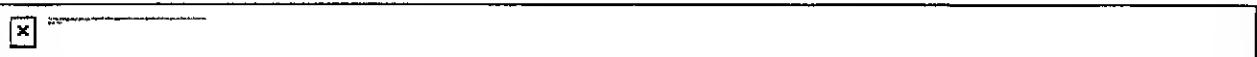
LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

## Stallings, Jennifer

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**From:** Ring Team <no-reply@ring.com>  
**Sent:** Monday, November 26, 2018 3:59 PM  
**To:** Piscoran, Dan  
**Subject:** [SPAM?] Don't Miss Out: FREE Video Doorbell with Floodlight Cam Purchase.



Offer valid in U.S. and Canada only. Offer may not be combined with other discounts or promotions or applied retroactively. Offer valid through 11/26/2018. Shipping and taxes may apply.

\*Subject to credit check and approval. Down payment may be required. For purchases under \$100, limited payment options are available. Affirm loans are made by Cross River Bank, a New Jersey State Chartered Commercial Bank, Member FDIC.

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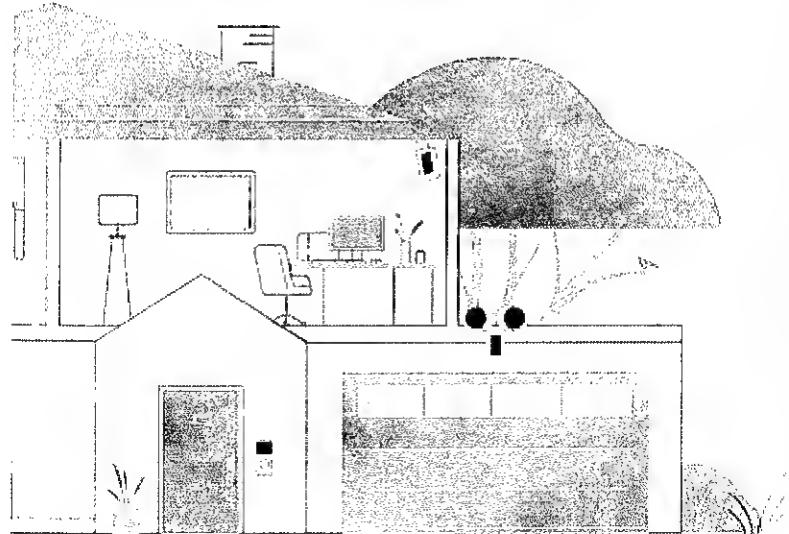
**Stallings, Jennifer**

**From:** Ring Team <no-reply@ring.com>  
**Sent:** Tuesday, March 5, 2019 2:19 PM  
**To:** Holloway, Adrienne  
**Subject:** [SPAM?] Welcome to Ring Protect

ring

lcome to  
g Protect.

find all the time.



Answer every notification, but  
you don't have to. Miss a  
Ring Protect has you covered  
ing, reviewing and sharing.  
u're not there, Ring Protect is.

your plan.

## Plus

Video Recording	✓
Video Review	✓
Video Sharing	✓
24/7 Professional Monitoring*	✓
Cellular Backup*	✓
Unlimited Cameras	✓
Extended Warranty	✓
10% Discount at Ring.com	✓

## Plus Plan

month per home.

### base Protect Plus

## Basic Plan

month per camera.

### base Protect Basic

essional monitoring service are currently available in the U.S. (excluding American Samoa, Guam, Puerto Rico, and the U.S. Virgin Islands) and Quebec).

conditions on extended warranty and 10% off. Visit [ring.com/protect-plans](https://ring.com/protect-plans).

apply for professional monitoring in areas where it's required and response service for alarm verification.

ome security systems only.



ntended for aholloway@aurora-il.org.

affiliates 1523 26th Street Santa Monica, CA 90404

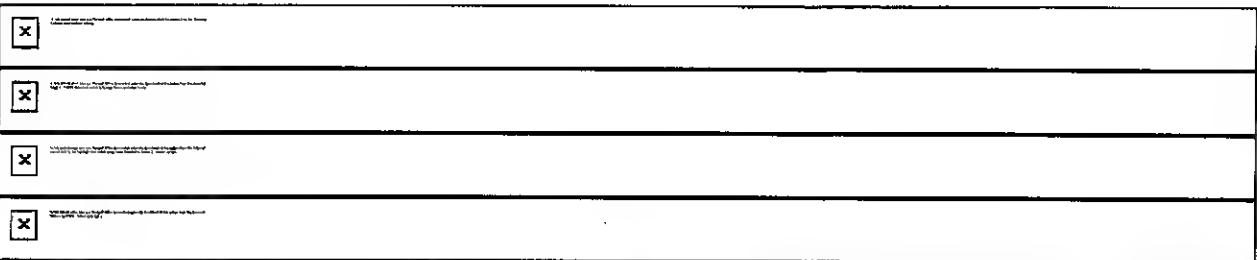
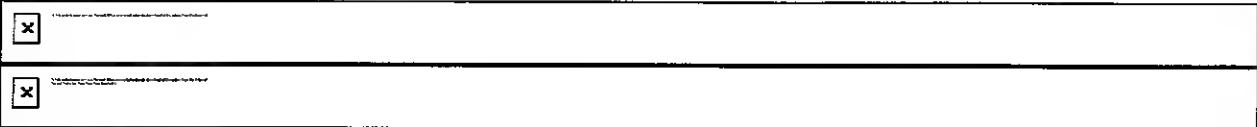
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ring

## **Stallings, Jennifer**

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**From:** Ring Team <news@ring.com>  
**Sent:** Tuesday, March 5, 2019 2:37 PM  
**To:** Holloway, Adrienne  
**Subject:** [SPAM?] Tips and Tricks for Your Ring Video Doorbell 2



Email intended for ahotolloway@aurora-il.org

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## **Stallings, Jennifer**

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**From:** Ring Team <no-reply@ring.com>  
**Sent:** Tuesday, March 5, 2019 4:03 PM  
**To:** Cross, Deanna  
**Subject:** [SPAM?] Someone Shared a Ring Device With You!

Customer Stories | Products

## Neighbor Watch Over Home!

would like to give you access to  
device.

u'll get mobile alerts when anyone  
Answer the alert, and you can see,  
people on camera from anywhere.

ive a Ring account, you don't need  
You'll see your new shared device  
en the Ring app. To open the app  
ce now, tap the button below.

**Open App**



intended for dcross@aurora-il.org.

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**Stallings, Jennifer**

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**From:** Hakala, Dee  
**Sent:** Tuesday, March 5, 2019 4:04 PM  
**To:** Ring Team  
**Subject:** Automatic reply: [SPAM?] Someone Shared a Ring Device With You!

**Greetings GREAT One!**

**I am out of the office this afternoon 3/5 and tomorrow afternoon 3/6. I will get back to you as soon as possible.**

**If you need immediate assistance please call the City's Customer Service Center at 630-256-4636.**

**Monday-Friday 8 am - 5 pm.**

**Thank you, Dee**

## **Stallings, Jennifer**

---

**From:** Ring Team <no-reply@ring.com>  
**Sent:** Tuesday, March 5, 2019 4:04 PM  
**To:** Hakala, Dee  
**Subject:** [SPAM?] Someone Shared a Ring Device With You!

| Products

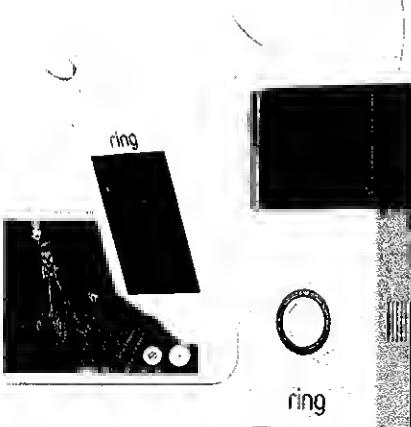
# ighbor Watch Over Home!

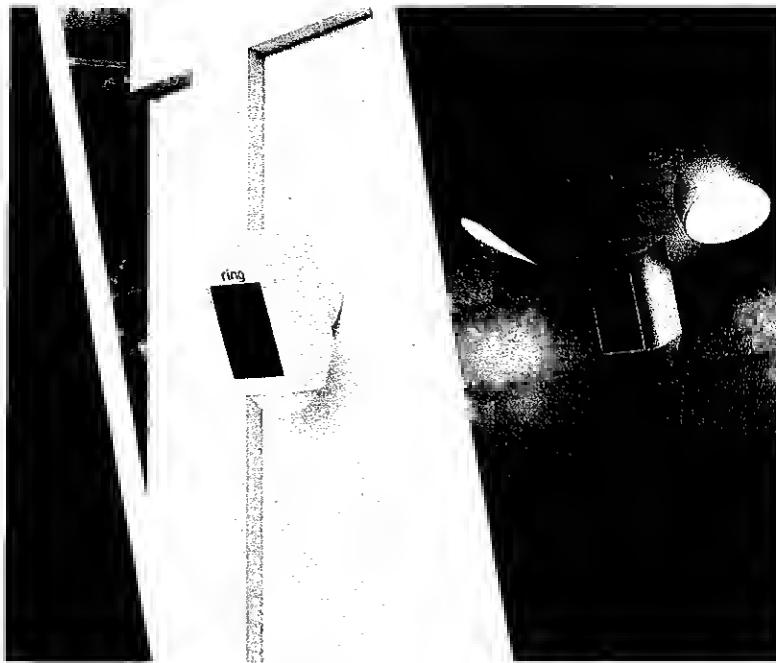
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ss this device, you'll need to create a  
ownload the free Ring app. Tap the  
te your account at [Ring.com](http://Ring.com) to get

[Create My Account](#)





## Security for Any Home

Take security in your hands. With a Ring Doorbell, a Ring Smart Lock, and Security Cameras, you can create a Ring of Security for your home.

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ring

**Stallings, Jennifer**

---

**From:** Ring Team <no-reply@ring.com>  
**Sent:** Tuesday, March 5, 2019 4:05 PM  
**To:** Neff, Tara  
**Subject:** [SPAM?] Someone Shared a Ring Device With You!

| Products

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## ighbor Watch Over Home!

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u'll get mobile alerts when anyone  
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Take security in your hands. With a Ring Doorbell at your door and Security Cameras throughout your home, you can create a Ring of Security for your home.

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**Stallings, Jennifer**

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**From:** Ring Team <no-reply@ring.com>  
**Sent:** Tuesday, March 5, 2019 4:06 PM  
**To:** Rodriguez, Simon  
**Subject:** [SPAM?] Someone Shared a Ring Device With You!

| Products

ighbor Watch Over Home!

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Answer the alert, and you can see,  
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**Stallings, Jennifer**

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**From:** Ring Team <no-reply@ring.com>  
**Sent:** Tuesday, March 5, 2019 4:08 PM  
**To:** Barreiro, Dan  
**Subject:** [SPAM?] Someone Shared a Ring Device With You!

| Products

ighbor Watch Over Home!

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# security for Any Home

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**Stallings, Jennifer**

---

**From:** Ring Team <no-reply@ring.com>  
**Sent:** Tuesday, March 5, 2019 4:06 PM  
**To:** Russell, John  
**Subject:** Someone Shared a Ring Device With You!

| Products

ighbor Watch Over Home!

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# security for Any Home

Take security in your hands. With a Ring Doorbell at your door and Security Cameras throughout your home, you can create a Ring of Security for your home.

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## **Stallings, Jennifer**

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**From:** Ring Team <no-reply@ring.com>  
**Sent:** Tuesday, March 5, 2019 4:04 PM  
**To:** Munro, Amy  
**Subject:** Someone Shared a Ring Device With You!

| Products

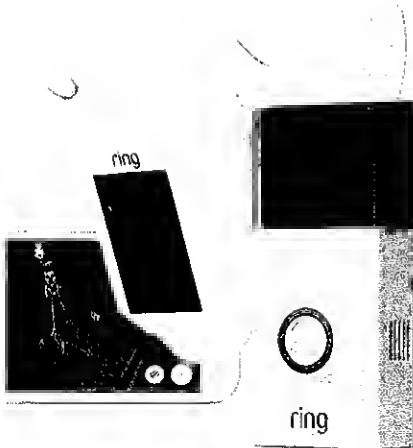
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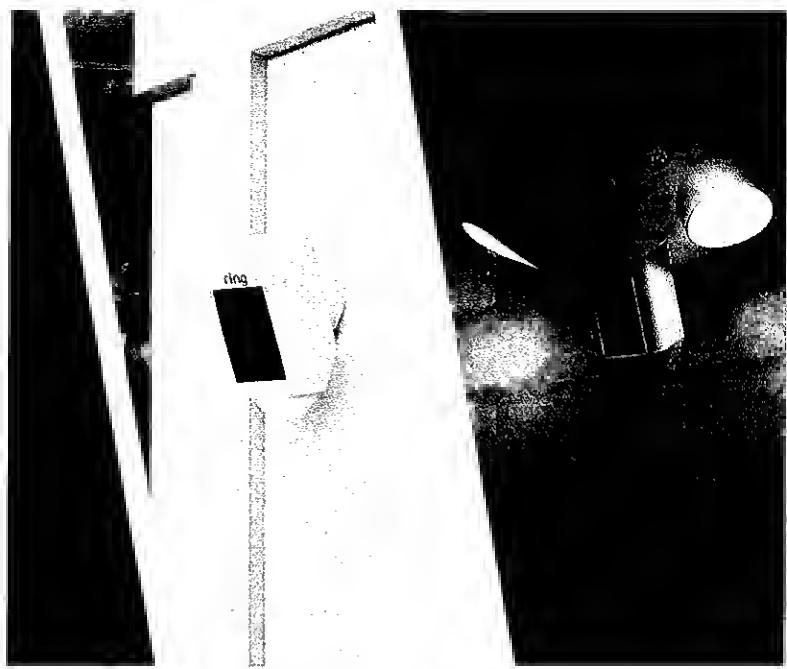
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## Security for Any Home

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ring

**From:** Ring Team <no-reply@ring.com>  
**Sent:** Monday, May 6, 2019 7:16 PM  
**To:** Holloway, Adrienne  
**Subject:** [SPAM?] Ring Alarm Security Kits - Now on Sale



**Peace of mind,  
home and away.**



Protect every door and window in your home, and most importantly, everything inside with Ring Alarm.

**Now on sale through May 11.**

**Buy Now**

**Save on a system for  
your home.**



# A real alarming story.



A stranger broke into Vicki's home. Because she had Ring Alarm, the police were able to catch the intruder within minutes.

**Ready to take total control of  
your home security inside and out?**

**Save on Ring Alarm today.**

**Shop Alarms**

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**From:** Ring Team <no-reply@ring.com>  
**Sent:** Friday, May 10, 2019 10:09 AM  
**To:** Holloway, Adrienne  
**Subject:** [SPAM?] Last Chance to Save on Ring Alarm Security Kits



# Secure your smart home and save.

**Sale ends soon!**



There are just two days left to **save an extra \$30** on **Ring Alarm Security Kits**. Expand your Ring indoors with the security system trusted by neighbors everywhere.

[Shop Alarms](#)

# A carbon monoxide close call.



Anthony's carbon monoxide sensor went off only a week after he installed Ring Alarm. At first, he

thought it was a false alarm, but it turned out to be dangerous levels of carbon monoxide.

# Your home security, your way.



## **Do it all yourself.**

Set everything up in minutes without the need for tools or professional installation.



## **Independence from contracts.**

Never worry about long-term contracts, cancellation costs, or moving fees.



## **Protection for everyone.**

Choose affordable solutions for any home or apartment without breaking the bank.

Choose a system for your home now  
before it's too late.

**Shop Alarms**

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**From:** Ring Team <no-reply@ring.com>  
**Sent:** Wednesday, June 5, 2019 5:18 PM  
**To:** Holloway, Adrienne  
**Subject:** [SPAM?] We've Got Dad Covered



# Here's to the cool Dads.



This Father's Day, give the man a Ring Security Cam to watch over his domain and scare off strangers with Dad jokes over Two-Way Talk.

**Shop Offers**

# What's the best cam for Dad?



## Floodlight Cam

His jokes may not be brilliant, but his driveway, porch or deck can be with a bright LED cam.

~~\$199~~ \$249

[Buy Now](#)



## Stick Up Cam

Get Dad an indoor/outdoor cam for the shed or garage and no one will dare touch his tools again.

~~\$149.99~~ \$479.99

[Buy Now](#)



# Spotlight Cam

Take watching the grass grow to a whole new level with the cam ready to protect any lawn or yard.

**\$169** ~~\$199~~

[Buy Now](#)

**Want more offers?**

Shop all our [Father's Day deals](#) for Dad.



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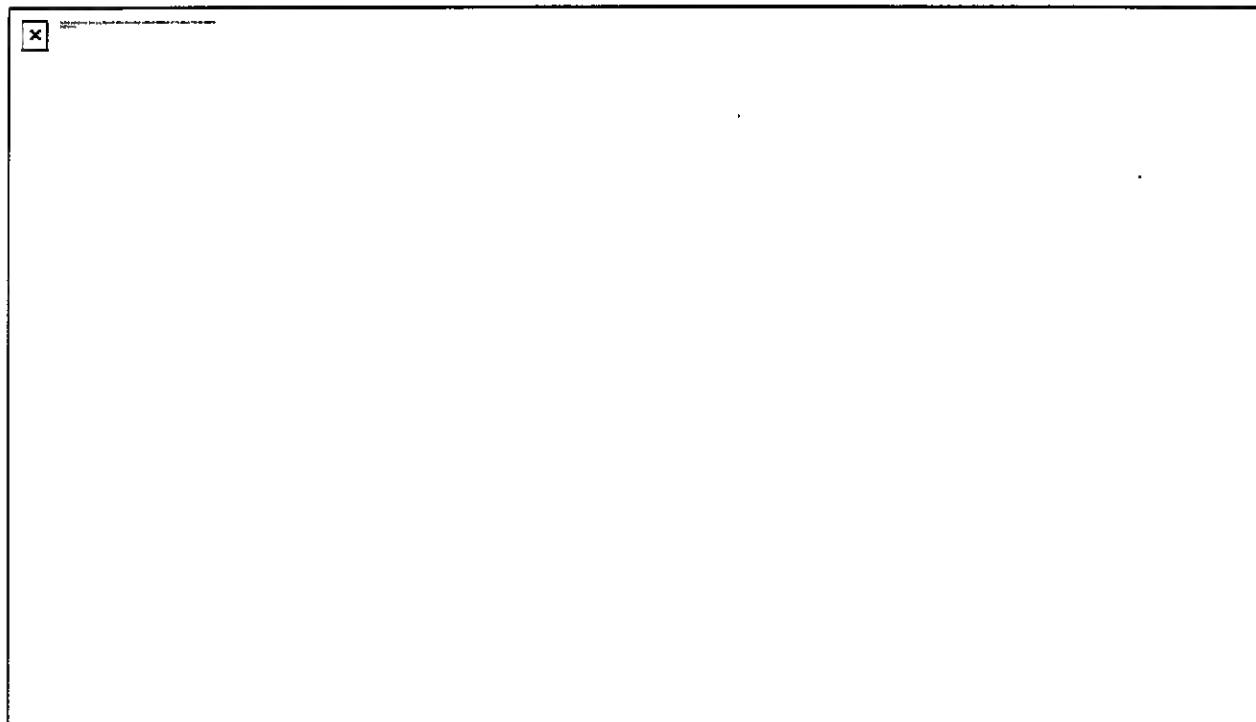
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**From:** Ring Team <no-reply@ring.com>  
**Sent:** Tuesday, June 11, 2019 2:31 PM  
**To:** Holloway, Adrienne  
**Subject:** [SPAM?] Save Up to \$50 on Ring Cams for Dad



Thank the man with  
a Security Cam.



Celebrate the cool Dad in your life with a Ring Cam to help protect his home and document all his Dad moments.

## Shop Offers

Last chance for free 2-day shipping on orders over \$49.



**Check out more Father's Day deals.**

Hurry! Offers end soon.



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**From:** Ring Team <no-reply@ring.com>  
**Sent:** Wednesday, July 10, 2019 9:15 AM  
**To:** Holloway, Adrienne  
**Subject:** [SPAM?] Tech Tips to Keep Your Ring Account Safe

# Keep your home protected and your Ring account too.

We may be a neighborhood security company, but to us, your online security is just as important. Here are some best practices to help your Ring account stay secure.



# Enable two-factor authentication.

To add an extra layer of security, enable two-factor authorization in the Ring app, which helps secures your account with a text verification code to your mobile phone, in addition to your password, each time you log in.

**Get Started**



# Shared Users, not passwords.

You should never provide your login information to others. If you want to share access to your Ring devices with others, simply add them as a Shared User from the Device Dashboard.

[Learn More](#)



## Best practices for passwords.

### **Use letters, numbers and symbols.**

To create a strong password, use words you won't find in the dictionary, alternating numbers, letters – both upper and lowercase – and unique symbols.

## **Never recycle old passwords.**

Make a habit of using different passwords for all your applications and profiles. That way, if one account is compromised, your other accounts are still safe.

## **Change your passwords often.**

It's recommended to change your password every 6 months or less. If you don't remember the last time you changed your Ring login credentials, it's probably time.

[Learn More](#)

Ring understands what a big decision it is to pick a home security product, and we'll continue to introduce additional security

features to help keep your Ring account and devices secure.

If you have questions or need additional help, please visit [Ring Help](#).

Thanks,  
The Ring Team



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